**Test cases for CRMO-101**

Feature: Adapting the functionality of abandoned baskets for the Slovenian market.

Background: I am CRM user

Scenario 1

Given I added some products to the cart from SRP or PDP or Dasahboard

And I logout from the Platform

Then the basket is treated as abounded

And form the eB2B Platform is send to CRM the Excel file – “Abandoned basket” is in attachment in https://jira.nd0.pl/browse/CRMO-101

Scenario 2

Given I added some products to the cart from SRP or PDP or Dasahboard

And I last “touch” the basket more than 30 min ago (touch: it means that I change quantity of products)

Then the basket is treated as abounded

And form the eB2B Platform it is send to CRM the Excel file – “Abandoned basket” in attachment in https://jira.nd0.pl/browse/CRMO-101

Scenario 3

Given – in reference to Scenario 1 and 2 the basket was abandoned

Then in CRM I can see unique link to abandoned basket

And it has a “NEW” title

And after I clicks on it, he can see current products available in the basket (in the context of a particular ship-to)

Scenario 4

Given – in reference to Scenario 1 and 2 the basket was abandoned

And sub-account returns to the basket  (in the context of the same ship-to) and also abandons the cart

Then in CRM I can see unique link to abandoned basket

And it has a “NEW” title

And after I clicks on it, he can see current products available in the basket (in the context of a particular ship-to)

And after I clicks on it, he can see current products available in the basket (in the context of a particular ship-to)

Scenario 5

Given the Platform recognizes an operation made by the same user (account/subaccount) in the context of the same BasketId, in a period further than last month, counting from the creation date of the first abandoned deal

Then rather than updating the abandoned deal, the platform creates a new abandon cart deal

And the same basket ID is no longer valid

And is flagged as LOST

And it is sent (updated) in the CRM to stage "No purchase on basket ID / closed / lost"

Scenario 6

Given there's purchase made on the basket ID that went in as abandoned basket

Then it is flagged as WON and sent to CRM to stage "Purchase on basket ID / closed / won"."

Scenario 7

Given from CRM was sent the email to the Platform user with information about abandoned basket

When the Customer clicks on it

Then he can see current products available in the basket (in the context of a particular ship-to)

But he can see the products only when the basket has the same BasketID before it was abandoned

Scenario 8

Given from CRM was sent the email to the Platform user with information about abandoned basket

And the BasketID is different before it was abandoned

When the Customer clicks on it

Then he can see an information like in Figma

https://www.figma.com/file/wdy9qso96cEV7eXP0EhTqu/Abandoned-basket-%26-Post-visit?node-id=1101%3A1113